



INTRODUCING A **WARRANTY**

DESIGNED SPECIFICALLY FOR

**RESIDENTIAL OR COMMERCIAL**

**PROPERTY OWNERS**

WHO NEED **MOLD REMEDIATION SERVICES.**



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AN OVERVIEW OF THE  
MOLD REMEDIATION WARRANTY  
PROVIDED TO YOU  
BY YOUR MICRO CONTRACTOR



**MICRO**

Mold Inspection Consulting and  
Remediation Organization



## WHAT IS A MOLD REMEDIATION WARRANTY?

Discovering mold in your home or business is nothing short of stressful. If you need remediation services from a mold remediation contractor, it's not only critical that you choose the best contractor to do the job, but that no further issues arise after project completion.



MICRO's mold remediation warranty was designed to give property owners peace-of-mind about their cleanup project and the contractor they choose to do the work.

## WHY HAVE WARRANTY COVERAGE?

A warranty helps you avoid potential headaches, hassles, and "what if's?" and can make your mold cleanup project a positive experience.

In the unlikely event that there is a workmanship and/or materials defect within one year of completion of your mold remediation project, you can rest assured that the issue will be resolved quickly and professionally.



By selecting a MICRO-approved contractor that offers third-party warranty protection from StrucSure Home Warranty, you can have confidence knowing that your cleanup project is being handled by industry leaders who are dedicated to your experience, satisfaction and peace-of-mind.

The hope is that you will never need warranty protection, but if a problem emerges, you'll be glad you're covered!

## WHY MICRO CHOSE STRUCSURE AS THEIR WARRANTY ADMINISTRATOR

MICRO chose StrucSure Home Warranty to be their warranty administrator because of StrucSure's reputation in the warranty industry, commitment to service, focus on claims resolution, and dedication to a positive client experience.



## WARRANTY BENEFITS

Here's what makes MICRO's Mold Remediation Warranty the best protection available to property owners like you:

- Our warranty program was developed specifically for the mold remediation industry and residential or commercial property owners who have experienced mold.
- Our program uses industry guidelines and standards for professional mold remediation to determine a defect (BSI/IIRC S520 - [www.iirc.org/standards/iirc-s520/](http://www.iirc.org/standards/iirc-s520/)).
- Our warranty is insurance-backed, providing property owners with another level of protection and financial security.
- The warranty includes coverage up to \$25,000 or the project cost (whichever is less).
- Our warranty is fully transferable at no fee, providing you with a valuable marketing tool if you decide to sell your property within the warranty term and protecting a buyer against future issues and liabilities.
- Our warranty includes a provision for third-party arbitration should a disagreement about coverage occur between you and your contractor. This arbitration process benefits all parties by providing a solution to the problem without the time, energy, and expense of litigation.
- StrucSure Home Warranty, the warranty administrator doesn't hide when a claim arises. In fact, StrucSure sets aside a high percentage of every dollar received for the purpose of covering claims.

*\*Please reference a warranty booklet for terms, conditions, and exclusions.*

## WARRANTY PROVISIONS

Your MICRO contractor has included a one year workmanship and materials warranty on your cleanup project as a value-added service designed to provide you with additional peace-of-mind and confidence.

To help make the process transparent and seamless, your MICRO contractor will work directly with StrucSure Home Warranty to set up your warranty. This removes the need for you to deal with another vendor or pay a separate bill.

Once your project is complete, you've signed off on the work performed, and final payment has been received by your contractor, you'll receive a Warranty Coverage Booklet and Certificate of Warranty Coverage. It's that easy!

## WE'VE GOT YOU COVERED!

At StrucSure Home Warranty, our goal is to promote healthy contractor/client relationships as well as see to it that you have a long and worry-free experience with your mold remediation project.

Rest easy knowing that your contractor also shares in these goals and wants you to feel confident about your cleanup project in every way.

## LEAVE THE RISK TO US!

For more information on warranty coverage or benefits, contact MICRO, your contractor, or StrucSure Home Warranty.



StrucSure Home Warranty  
1.877.806.8777  
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